MANAGEMENT INFORMATION SYSTEM

Time : Three hours   Maximum : 75 marks

SECTION A — (5 × 2 = 10 marks)

Answer ALL the questions.

1. What is Human Resource Management?

2. State the uses of Performance Appraisal.

3. Explain E-Appraisal.

4. List out the role of System Analyst.

5. State the importance to include a model in a DSS.

SECTION B — (5 × 7 = 35 marks)

Answer the following questions choosing either
(a) or (b).

6. (a) Define HRM. What are the system approaches to HRM?

Or

(b) In what ways the human resource is different from other sources of an organisation? Explain.

7. (a) What is Manpower Planning? How is the manpower planning carried at various levels in the organisation.

Or

(b) Explain the different methods of performance appraisal.

8. (a) Define Grievance. Bring out the stages involved in grievance handling procedure.

Or

(b) Write the advantages and disadvantages of team based pay.

9. (a) Define information System. List out the components of information systems.

Or

(b) Bring out the different classification of Management Information Systems.

10. (a) How can a DSS help make decisions? How do MIS and DSS differ?

Or

(b) Explain in detail the strategies adopted for testing security.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

11. Bring out in detail the issues and challenges which the HRD professionals have to face in the current situation.

12. Explain the process of E-selection and recruitment and training and development.

13. Discuss the Internal and external equity in compensation system.

14. Give a detailed description of Information System Architecture.

15. Critically evaluate the role of users in developing an information system for decision making. Does this exercise give rise to its classification?

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